

ROSE MANOR WOMEN'S RESIDENTIAL PROGRAM

What are the Rose Manor Residential business hours?

Rose Manor is staffed 24/7. To schedule an admission or if you have any questions about Rose Manor call 813-238-8557 x400.

What exactly is Rose Manor?

Rose Manor is a co-occurring Women's Residential Program. It is typically 3 months of residential treatment, followed by 6 months of aftercare. Rose Manor offers individual and group counseling, case management, and various recreational therapies.

How do I get admitted?

Please see page two of this FAQ for more details. You can also call 813-238-8557 x400 to speak with a staff member regarding the process for admission or fill out the online contact form for more information.

How much does it cost?

Please see page two of this FAQ for more details. You can also call 813-238-8557 x400 to speak with a representative regarding payment options or fill out the online contact form for more information.

What is a typical day like?

Rose Manor puts a particular focus on healthy living and life skills. A typical day consists of counseling and peer lead groups. We have weekly yoga sessions, equine therapy, art therapy, and healthy living courses.

How often do I get individual counseling?

Upon admission, you will be assigned a mental health and substance abuse counselor who will work with you weekly throughout your residential stay.

Can I leave for AA and NA Meetings?

At this time, all groups are in-house; however, you may have weekly virtual sessions with your sponsor. Tampa Crossroads does SMART Recovery, but we encourage clients to utilize whatever they feel comfortable with and do whatever works best for you.

Due to COVID, physical visitation has been suspended until further notice. We offer virtual visitation.

What are the rooms like?

We have dormitory style living quarters that include a twin bed and set of drawers.

Can I smoke?

We are a non-smoking facility.

Will you prescribe medication for me?

Rose Manor is not a medically-staffed facility; all medication, including over the counter, must be prescribed by a doctor or be accompanied by a doctor's note. We can assist you in making appointments and will provide transportation to necessary medical appointments.

Am I able to get a job?

Job searching or volunteering are required activities for the residents of Rose Manor. Job searching begins approximately 30-45 days into treatment. Rose Manor promotes the stability and self sufficiency of all residents.

What are you doing about COVID-19?

- All staff and residents are required to be temperature tested, wear face masks, and maintain social distance as much as possible.
- All residents and staff are provided hand sanitizer, face masks, and disinfectant spray.
- Prior to admission, all incoming residents are required to get tested for COVID-19. Upon receipt of negative results, you have 24 hours to report to treatment or to ACTS Detox.
- For precautionary measures, all incoming clients will be placed into quarantine for a week and will be screened daily.

Where are you located?

Rose Manor is located near the heart of Tampa in Seminole Heights. Due to confidentiality, we do not advertise the location.

Please call 813-238-8557 x400 for directions.



ROSE MANOR PROGRAM – ADMITTANCE PROCESS

Schedule and complete an assessment

Due to COVID-19, assessments are completed via virtual visitation. Each applicant undergoes a background check and interview to ensure they meet eligibility and are appropriate for Rose Manor Women's Residential Program.

Receive a negative COVID test

All incoming residents must receive a COVID-19 test and report to Rose Manor or detox within 24 hours of receipt of negative results. Information about free COVID-19 testing can be found here: <https://floridahealthcovid19.gov/testing-sites/>. The COVID-19 vaccine is strongly encouraged, though not required. Information about receiving the vaccine can be found here: <https://floridahealthcovid19.gov/testing-sites/>.

Complete detox, if needed

Tampa Crossroads does not currently offer detox at any of its programs, including Rose Manor. There are several local detox providers, including ACTS at 2214 E. Henry Ave., Tampa, FL 33610. Admission is first come, first serve.

Contact Rose Manor for updates

Keep in touch with Rose Manor staff while awaiting admission. Call us regularly to check in while awaiting your admission date.

Front Desk, General Questions
813-238-8557 x400

Andria Boyd, Aftercare Counselor and Intake Coordinator
813-238-8557 x405

ABoyd@tampacrossroads.com

Haley Bland, Program Manager
813-238-8557 x404

HBland@tampacrossroads.com

ROSE MANOR PROGRAM – RESIDENTIAL FEES

Self-pay

- \$3,000 per month

BOCC Grant – Hillsborough County Residents Only

- \$40.00 per month for urinalysis
- Eligibility: (Must have 2 forms of residency for Hillsborough Co.)
 - Current Florida ID, UNITY card, HCHCP card
 - Current mortgage, lease, rent receipt, homestead exemption
 - Current utility bills
 - Current vehicle registration
 - Voter's Registration Card (with Hillsborough Co. address)
 - Proof of children enrolled in Hillsborough Co. School
 - Current cancelled mail from a government agency (IRS, SSD/SSI, DCF)
 - Verification from USPO received at Hillsborough Co. address
 - Declaration of Domicile recorded with Clerk of Court (Hillsborough Co.)
 - Written statement from community agency (other than ACTS, DACCO, TCR)
 - Hillsborough Health Care ID, if applicable
- Must have a history of substance abuse/dependence

Insurance

- Unfortunately, we do not accept insurance at this time

Sliding Scale

- We do not deny individuals on the inability to pay. Please call 813-238- 8557 x400 to speak with someone regarding your options

Fees cover weekly individual counseling, group counseling, after-hours support, menu and dietary assistance, room and board, *urinalysis (*self-pay only), and case management

ROSE MANOR PROGRAM – QUARANTINE GUIDELINES

All Tampa Crossroads programs, including Rose Manor, follow the COVID-19 pandemic closely and our procedures are modified as needed. For everyone's safety, all new residents are expected to quarantine their first week, which includes the below guidelines:

- ✓ Room 2/Pink is the designated room for new residents. After quarantine you will be assigned a new room for the remainder of your time at Rose Manor.
- ✓ You will be given a schedule to follow during your first week while in quarantine.
- ✓ During the quarantine period you will be unable to participate in group counseling or recreational activities on evenings/weekends because of the nature of quarantine, but we will work together to support you through the week until you can join the other residents.
- ✓ You will meet with your individual counselor, though the session may be outside or in open space, depending on weather.
- ✓ During the quarantine period you will be given a handbook and initial treatment documents to complete before the end of the week and you will review them with your counselor.
- ✓ Meal and medication times will be staggered, as to limit interaction with others during quarantine. A mask is required to be worn at all times anytime you're not in your room.

We understand the stressors and unease quarantine may bring. We are constantly brainstorming on how to make quarantine more productive and less restless. If you have any ideas, we would love to hear them!

